

## **Tri-Now Refund/Cancellation Policy**

### **Programs**

- Full refund if program has not begun
- Partial refund (program fee minus \$90 administrative fee) if requested within 14 days of program start and no materials (apparel, notebooks, etc) have been provided
- After the second week (14 days) of the program, no refunds will be given.
- *Refund excludes convenience fees paid for online registration.*

### **Clinics**

- Cancellations made more than 72 hours before the scheduled clinic start time will receive a full refund.
- Cancellations made 72 hours to 24 hrs before the start of clinic will have the option to receive a full transfer to another clinic or a partial refund (clinic fee minus \$10 processing fee).
- No refunds will be given within 24 hrs of clinic start or after clinic has begun.
- *Refund excludes convenience fees paid for online registration.*

### **Camps**

- All camp registration fees include a non-refundable deposit of \$100.
- Cancellation Policy - Cancellations 30 days or more prior to the camp start date will be refunded 50% of the camp fee paid (minus deposit). No refunds for cancellations less than 30 days prior to the camp start date. Transfers to another Tri-Now endurance camp, clinic(s) in the same year are allowed (minus \$100 deposit) provided the transfer is made at least 30 days or more prior to the camp/clinic start date.
- No transfers or refunds less than 30 days prior to the camp start date.

### **Club Membership**

- Non refundable & non transferrable

### **Races**

All race registrations are non refundable & non transferrable. Race management reserves the right to accept or reject any entry

*All refunds and/or transfers are at the discretion of Tri-Now endurance.*